

2021 Ambulance Rate Survey Results

Coastal Valleys EMS Agency periodically surveys ambulance service operators that provide 911/emergency ambulance services within Mendocino and Sonoma Counties.

Providers

[Adventist Health Mendocino Coast](#)

[American Medical Response-Sonoma Life Support](#)

[Anderson Valley Fire Department \(Anderson Valley Community Services District\)](#)

[Bodega Bay Fire Protection District](#)

[Bell's Healdsburg Ambulance Service](#)

[Cloverdale Healthcare District](#)

[Coast Life Support District](#)

[Covelo Fire Protection District](#)

[Elk Community Services District Ambulance](#)

[Laytonville Volunteer Fire Department \(Long Valley Fire Protection District\)](#)

[LIFEwest Inc.](#)

[Medstar Ambulance of Mendocino County](#)

[City of Petaluma Fire Department](#)

[Sonoma County Fire District](#)

[Sonoma Valley Fire District](#)

[Ukiah Valley Fire Authority](#)

The rate information in this report was obtained through a standard survey sent to each provider. Consumers should direct billing questions directly to service providers.

Note on Average Patient Charge: Calculation of this metric is based on data from calendar year 2020, including rates charged by the provider during the reporting period.

Adventist Health Mendocino Coast		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$41.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$1,298.00	
A0427 – Advanced Life Support Level 1, Emergency	\$1,547.00	
A0428 – Basic Life Support, Non-Emergency	\$593.40	
A0429 – Basic Life Support, Emergency	\$1,298.00	
A0432 – Paramedic Intercept	N/A	
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,033.00	
A0434 – Specialty Care Transport	\$2,396.00	
A0998 - Ambulance response and treatment, no transport	\$470.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$118.00	
Night Charge	\$119.00	
Extra Crew	\$112.00	
Response, treat non-transport	N/A	
Response, assist other agency	N/A	
Emergency	N/A	
ECG Charge	\$297.00	
Annual Subscription	N/A	
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$1,711.05	

Website: <https://www.adventisthealth.org/mendocino-coast/>

American Medical Response-Sonoma Life Support		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$50.22	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,354.72	
A0427 – Advanced Life Support Level 1, Emergency	\$2,354.72	
A0428 – Basic Life Support, Non-Emergency	\$1,837.85	
A0429 – Basic Life Support, Emergency	\$1,837.85	
A0432 – Paramedic Intercept	\$0.00	
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,354.72	
A0434 – Specialty Care Transport	\$8,539.10	
A0998 - Ambulance response and treatment, no transport	\$0.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$194.07	
Night Charge	\$138.72	
Extra Crew	\$543.86	
Response, treat non-transport	\$0.00	
Response, assist other agency	\$0.00	
Emergency	\$0.00	
ECG Charge	\$192.06	
Annual Subscription	N/A	
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$3,122.27	

Note: **AMR Rates in Sonoma County Exclusive Operating Area 1 are regulated by contract**

Website: <https://www.amr.net/>

Anderson Valley Fire Department		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$35.20	\$32.00
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,420.00	\$2,200.00
A0427 – Advanced Life Support Level 1, Emergency	\$2,420.00	\$2,200.00
A0428 – Basic Life Support, Non-Emergency	\$1,540.00	\$1,400.00
A0429 – Basic Life Support, Emergency	\$1,540.00	\$1,400.00
A0432 – Paramedic Intercept	\$1,540.00	\$1,400.00
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,420.00	\$2,200.00
A0434 – Specialty Care Transport	\$0.00	\$0.00
A0998 - Ambulance response and treatment, no transport	\$275.00	\$250.00
Other Charges if an agency bills separately for such services		
Oxygen	\$132.00	\$120.00
Night Charge		
Extra Crew		
Response, treat non-transport	\$275.00	\$250.00
Response, assist other agency		
Emergency	\$300.00	\$300.00
ECG Charge	\$100.00	\$100.00
Annual Subscription	\$70.00	\$70.00
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$1,940.66	

AVFD Comment:

Note: We charge out of district subscribers a 10% surcharge

Website: <https://www.andersonvalleyfire.org/>

Bodega Bay Fire Protection District		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$62.58	
A0426 – Advanced Life Support Level 1, Non-Emergency		
A0427 – Advanced Life Support Level 1, Emergency	\$2,447.16	
A0428 – Basic Life Support, Non-Emergency		
A0429 – Basic Life Support, Emergency	\$2,447.16	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,447.16	
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$552.70	
Other Charges if an agency bills separately for such services		
Oxygen	\$162.46	
Night Charge		
Extra Crew	\$163.15	
Response, treat non-transport		
Response, assist other agency		
Emergency		
ECG Charge	\$370.50	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$3,536.25	

Website: <https://bbfpd.org/>

Bell's Healdsburg Ambulance Service		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$31.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$1,920.00	
A0427 – Advanced Life Support Level 1, Emergency	\$2,280.00	
A0428 – Basic Life Support, Non-Emergency	\$1,140.00	
A0429 – Basic Life Support, Emergency	\$1,500.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,520.00	
A0434 – Specialty Care Transport	\$2,800.00	
A0998 - Ambulance response and treatment, no transport	Billed Charges	
Other Charges if an agency bills separately for such services		
Oxygen	\$90.00	
Night Charge	\$70.00	
Extra Crew		
Response, treat non-transport		
Response, assist other agency		
Emergency	\$360.0 incl.in base	
ECG Charge	\$100.00	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$2,664.87	

Bell's Comment:

The charges shown represent 10-15% of the average industry payer reimbursement level. All other payers reimburse at significantly reduced amounts.

Website: <https://www.bellsambulance.com/>

Cloverdale Health Care District		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$27.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,100.00	
A0427 – Advanced Life Support Level 1, Emergency	\$2,100.00	
A0428 – Basic Life Support, Non-Emergency	\$2,100.00	
A0429 – Basic Life Support, Emergency	\$2,100.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,100.00	
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$1,200.00	
Other Charges if an agency bills separately for such services		
Oxygen		
Night Charge		
Extra Crew		
Response, treat non-transport		
Response, assist other agency		
Emergency		
ECG Charge		
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$2,600.00	

Website: <https://www.chcd-ambulance.com/>

Coast Life Support District		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$36.00	50% after Insurance
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,726.00	50% after Insurance
A0427 – Advanced Life Support Level 1, Emergency	\$3,258.00	50% after Insurance
A0428 – Basic Life Support, Non-Emergency	\$1,381.00	50% after Insurance
A0429 – Basic Life Support, Emergency	\$1,887.00	50% after Insurance
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,726.00	50% after Insurance
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$250.00/\$500.00	50% after Insurance
Other Charges if an agency bills separately for such services		
Oxygen	\$162.00	50% after Insurance
Night Charge	\$130.00/\$415.00	50% after Insurance
Extra Crew		
Response, treat non-transport		
Response, assist other agency		
Emergency		
ECG Charge	\$227.00	50% after Insurance
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$4,089.12	50% after Insurance

Website: <http://clsd.ca.gov/>

Covelo Fire Protection District		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$24.00	
A0426 – Advanced Life Support Level 1, Non-Emergency		
A0427 – Advanced Life Support Level 1, Emergency		
A0428 – Basic Life Support, Non-Emergency	\$800.00	
A0429 – Basic Life Support, Emergency	\$800.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency		
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$200.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$80.00	
Night Charge	\$175.00	
Extra Crew		
Response, treat non-transport		
Response, assist other agency		
Emergency		
ECG Charge		
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$976.22	

Website: None

Elk Community Services District Ambulance		
	Usual/Customar	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$28	insurance pay only
A0426 – Advanced Life Support Level 1, Non-Emergency		
A0427 – Advanced Life Support Level 1, Emergency		
A0428 – Basic Life Support, Non-Emergency	\$1,400	insurance pay only
A0429 – Basic Life Support, Emergency	\$1,400	insurance pay only
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency		
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$350	insurance pay only
Other Charges if an agency bills separately for such services		
Oxygen		
Night Charge		
Extra Crew		
Response, treat non-transport ("assessment")		
Response, assist other agency		
Emergency		
ECG Charge		
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)		

Elk CSD Note:

Fees for residents without insurance are waived completely.

Website: <https://www.elkcscd.org/home>

Laytonville Fire (Long Valley Fire Protection District)		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$28.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,200.00	
A0427 – Advanced Life Support Level 1, Emergency	\$2,200.00	
A0428 – Basic Life Support, Non-Emergency	\$2,200.00	
A0429 – Basic Life Support, Emergency	\$2,200.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,200.00	
A0434 – Specialty Care Transport	\$2,200.00	
A0998 - Ambulance response and treatment, no transport	\$125.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$85.00	
Night Charge	\$110.00	
Extra Crew	\$110.00	
Response, treat non-transport	\$110.00	
Response, assist other agency		
Emergency	\$110.00	
ECG Charge	\$125.00	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$3,073.44	

Website: (Facebook) <https://www.facebook.com/Laytonville-Volunteer-Fire-Department-579459102072590/>

LIFewest Ambulance Service		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$52.50	\$52.50
A0426 – Advanced Life Support Level 1, Non-Emergency	\$5,156.00	\$5,156.00
A0427 – Advanced Life Support Level 1, Emergency	\$5,156.00	\$5,156.00
A0428 – Basic Life Support, Non-Emergency	\$2,916.00	\$2,916.00
A0429 – Basic Life Support, Emergency	\$3,061.00	\$3,061.00
A0432 – Paramedic Intercept	N/A	N/A
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$5,156.00	\$5,156.00
A0434 – Specialty Care Transport	\$13,103.00	\$13,103.00
A0998 - Ambulance response and treatment, no transport	N/A	N/A
Other Charges if an agency bills separately for such services		
Oxygen	\$240.00	\$240.00
Night Charge	N/A	N/A
Extra Crew	\$280.00	\$280.00
Response, treat non-transport	N/A	N/A
Response, assist other agency	N/A	N/A
Emergency	N/A	N/A
ECG Charge	N/A	N/A
Annual Subscription	N/A	N/A
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$5,294.00	

Website: <https://www.lifewestambulance.com/>

Medstar of Mendocino County		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$39.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,675.00	
A0427 – Advanced Life Support Level 1, Emergency	\$2,675.00	
A0428 – Basic Life Support, Non-Emergency	\$1,825.00	
A0429 – Basic Life Support, Emergency	\$1,825.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,975.00	
A0434 – Specialty Care Transport	\$7,875.00	
A0998 - Ambulance response and treatment, no transport	\$725.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$175.00	
Night Charge	\$175.00	
Extra Crew		
Response, treat non-transport	\$725.00	
Response, assist other agency		
Emergency		
ECG Charge	\$175.00	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	NOT REPORTED	

Website: <https://medstarmendocino.org/>

City of Petaluma Fire Department		
Basic Charges as defined by Medicare coding	Usual/Customary	Resident Rate (If Applicable)
A0425 – Ground mileage, quantity is per mile	\$50.00	\$50.00
A0426 – Advanced Life Support Level 1, Non-Emergency	N/A	
A0427 – Advanced Life Support Level 1, Emergency	\$3,099.00	\$2,818.00
A0428 – Basic Life Support, Non-Emergency	N/A	N/A
A0429 – Basic Life Support, Emergency	\$2,966.00	\$2,700.00
A0432 – Paramedic Intercept	N/A	N/A
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$3,456.00	\$3,145.00
A0434 – Specialty Care Transport	N/A	N/A
A0998 - Ambulance response and treatment, no transport	\$1,751.00	\$1,751.00
Other Charges if an agency bills separately for such services		
Oxygen	\$148.00	\$148.00
Night Charge	N/A	N/A
Extra Crew	N/A	N/A
Response, treat non-transport	N/A	N/A
Response, assist other agency	N/A	N/A
Emergency	N/A	N/A
ECG Charge	\$124.00	\$124.00
Annual Subscription	N/A	N/A
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$3,276.60	

City of Petaluma Comment:

rates are as of July 1, 2021

Website: <https://cityofpetaluma.org/departments/fire/>

Sonoma County Fire District		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$50.00	
A0426 – Advanced Life Support Level 1, Non-Emergency		
A0427 – Advanced Life Support Level 1, Emergency	\$3,000.00	
A0428 – Basic Life Support, Non-Emergency		
A0429 – Basic Life Support, Emergency	\$3,000.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$3,000.00	
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport (BLS/ALS)	\$200.00 / \$400.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$120.00	
Night Charge	N/A	
Extra Crew	\$68.00	
Response, treat non-transport "First responder pre-stabalization"	\$225.00	
Response, assist other agency	N/A	
Emergency	N/A	
ECG Charge		
Annual Subscription	N/A	
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$2,509.00	

Website: <https://www.sonomacountyfd.org/>

Sonoma Valley Fire District		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$26.60	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,274.85	
A0427 – Advanced Life Support Level 1, Emergency	\$2,274.85	
A0428 – Basic Life Support, Non-Emergency	\$1,090.00	
A0429 – Basic Life Support, Emergency	\$2,274.85	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency	\$2,274.85	
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport		
Other Charges if an agency bills separately for such services		
Oxygen	\$131.00	
Night Charge		
Extra Crew	\$130.00	
Response, treat non-transport		
Response, assist other agency		
Emergency		
ECG Charge	\$103.00	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$2,904.00	

Website: <https://www.svfra.org/>

Ukiah Valley Fire Authority		
	Usual/Customary	Resident Rate (If Applicable)
Basic Charges as defined by Medicare coding		
A0425 – Ground mileage, quantity is per mile	\$30.00	
A0426 – Advanced Life Support Level 1, Non-Emergency	\$2,275.00	N/A
A0427 – Advanced Life Support Level 1, Emergency	\$2,275.00	
A0428 – Basic Life Support, Non-Emergency	\$2,275.00	
A0429 – Basic Life Support, Emergency	\$2,275.00	
A0432 – Paramedic Intercept		
A0433 – Advanced Life Support Level 2, Emergency or Non-Emergency		
A0434 – Specialty Care Transport		
A0998 - Ambulance response and treatment, no transport	\$390.00	
Other Charges if an agency bills separately for such services		
Oxygen	\$120.00	
Night Charge	\$100.00	
Extra Crew		
Response, treat non-transport	\$390.00	
Response, assist other agency		
Emergency		
ECG Charge	\$60.00	
Annual Subscription		
2020 Average Patient Charge (number of 911 responses billed/total dollars billed=APC)	\$807.18	

Website: <http://www.cityofukiah.com/uvfa-who-we-are/>